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Maitland, FL 32751  
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Winter Park, FL  
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Tel: 407-740-8575  
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www.tminc.com

RECEIVED  
MAY 23 2014  
OFFICE

249745

March 27, 2014  
Via Overnight Delivery

Clerk's Office  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Columbia, SC 29210

RE: Time Warner Cable Information Services (South Carolina), LLC d/b/a  
Time Warner  
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative , filed on behalf of Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld  
Compliance Reporting Specialist

cc: Julie P. Laine - Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner  
file: Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner - Reporting - South Carolina

CN/rh

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET

NUMBER: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

(Please type or print)

Submitted by: Time Warner Cable Information Services  
(South Carolina), LLC  
Address: 60 Columbus Circle  
New York, NY 10023

SC Bar Number: \_\_\_\_\_  
Telephone: 212-364-8482  
Fax: 704-973-6239  
Other: \_\_\_\_\_  
Email: julie.laine@twcable.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

INDUSTRY (Check one)	NATURE OF ACTION (Check all that Apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest		
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report		

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☐ IXC        ☒ CLEC    ☐ ILEC        ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Time Warner Cable Information Services (South Carolina), LLC

Company Name

FEDERATION

888-890-7515

Dba/fka

Telephone #

60 Columbus Circle

Mailing Address

New York, NY 10023

City, State, Zip Code

1845 Assembly Street

Business Location

Columbia, SC 29206

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

**Charlene Keys                      3347 Platt Springs Road West Columbia, SC 29170**

**A. General Manager (Include Address if different than above)**

803-744-5497                      / 803-251-5345                      / Charlene.keys@twcable.com

Telephone Number                      / Facsimile Number                      / E-mail Address

**Matthew Wesley Brown**

**B. Customer Relations/Complaints Representative (Include Address if different than above)**

919-654-4031                      / 919-654-4048                      / Mathew.brown2@twcable.com

Telephone Number                      / Facsimile Number                      / E-mail Address

**David LaFrance**

**C1. Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above)**

703-561-8841                      / 203-351-2276                      / david.lafrance@twcable.com

Telephone Number                      / Facsimile Number                      / E-mail Address

**888-890-7515**

**C2. Customer Contact (Toll Free Number)**

**Matt Pavlik**

**D. Engineering Operations (Include address if different than above.)**

803-251-5263                      / 803-251-5354                      / matthew.pavlik@twcable.com

Telephone Number                      / Facsimile Number                      / E-mail Address

**E. Test and Repair (Include address if different than above.)**

888-890-7515                      / N/A                      / https://www.timewarnercable.com/Carolinas/about/contactus.ashx

Telephone Number                      / Facsimile Number                      / E-mail Address

Customer Service - Request Customer Complaint or General Manager contacts listed above

**F. Emergencies (During non-office hours)**

888-890-7515                      / 803-251-5345                      / https://www.timewarnercable.com/Carolinas/about/contactus.ashx

Telephone Number                      / Facsimile Number                      / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. **Julie P. Laine**  
**Regulatory Officer** (Include Address if different than above)  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number / Facsimile Number / E-mail Address

H. **Dual Party Mailings (Name)**  
(Mailing Address) /  
Telephone Number / Facsimile Number / E-mail Address

I. **Julie P. Laine**  
**Interim LEC Fund Mailings (Name)**  
60 Columbus Circle New York, NY 10023  
(Mailing Address)  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number / Facsimile Number / E-mail Address

J. **Ann Reitter**  
**Universal Service Fund Mailings (Name)**  
7910 Crescent Executive Drive, Charlotte, NC 28217  
(Mailing Address)  
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com  
Telephone Number / Facsimile Number / E-mail Address

K. **Ann Reitter**  
**Gross Receipts Mailings (Name)**  
7910 Crescent Executive Drive, Charlotte, NC 28217  
(Mailing Address)  
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com  
Telephone Number / Facsimile Number / E-mail Address

L. **Julie P. Laine**  
**Lifeline Mailings (Name)**  
60 Columbus Circle New York, NY 10023  
(Mailing Address)  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number / Facsimile Number / E-mail Address

**This form was completed by**  
TECHNOLOGIES MANAGEMENT INC.  
AS ATTORNEY-IN-FACT  
BY CAREY ROESEL, CONSULTANT  
**Title**

**Signature**

**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
And  
Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201